

6 In-Demand Interpersonal Skills for the Skilled Trades



Skills	Competencies	Free Online Training Courses
Problem Solving	<ul style="list-style-type: none">● mediative● creative● solution-oriented● resourceful	<ul style="list-style-type: none">● <u>Conflict Resolution Skills and Strategies - The Learning Hub</u> ● <u>Problem Solving - ABC Skills Hub</u>
Critical Thinking	<ul style="list-style-type: none">● decisive● objective● analytical● logical	<ul style="list-style-type: none">● <u>Creativity & Innovation – ABC Skills Hub</u> ● <u>Critical Thinking and Decision Making – GFC Global</u>
Adaptability	<ul style="list-style-type: none">● flexible● quick thinking● understanding● resilient	<ul style="list-style-type: none">● <u>Flexibility – Fundula</u> ● <u>Adaptability – ABC Skills Hub</u>

Skills vs. Competencies

Skills are abilities that we learn over time and help us complete tasks and job duties.

Competencies are a combination of skills, knowledge and behaviours that help us to carry out tasks and be successful in a job.

Knowing which competencies an apprentice needs to perform a skill can help you to

1. hire candidates who have the skills you want
2. identify gaps and discuss developing skills
3. support apprentices' learning and success

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Skills

Competencies

Free Online Training Courses

Reliability

- punctual
- consistent
- responsible

- [Accountability – ABC Skills Hub](#)
- [Workplace Essentials 1 & 2 – Soft Skills – The Learning Hub](#)

Active Listening

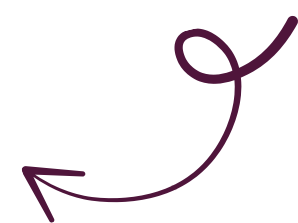
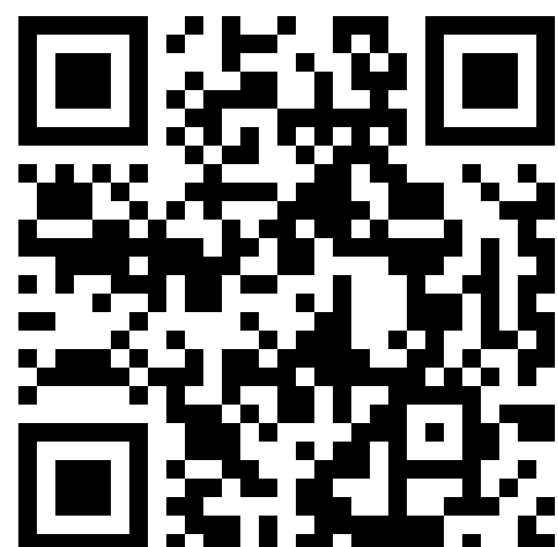
- responsive
- patient
- empathetic

- [Understanding Social Cues – ABC Skills Hub](#)
- [Active Listening: Enhancing Communication Skills – Coursera](#)

Communication

- team player
- respectful
- collaborator

- [Communication – The Learning Hub](#)
- [Communication – ABC Skills Hub](#)



Scan to see the rest of the Apprenticeship Hub!

